

# FIREARMS REGISTRY



## FIREARMS REGISTRY'S DIGITAL TRANSFORMATION PERMIT TO ACQUIRE A FIREARM

The NSW Police Force Firearms Registry is pleased to announce the next phase of its digital transformation with the release of the Gun Safe digital Permit to Acquire (PTA) a firearm.

This significant milestone represents our ongoing commitment to providing efficient and reliable services to firearm licence holders and dealers in New South Wales (NSW) and is the first stage of a series of upcoming releases focused on enhancing the Firearms Registry's online capabilities.

Before the introduction of the Gun Safe solution, the Firearms Registry received transactions either on paper or through standalone solutions. However, since 2020 Gun Safe has brought about a significant transformation in the way the Firearms Registry undertakes firearms licensing and registration in NSW.

Building upon this success, the Firearms Registry has continued to develop and release new functionality to streamline processes, improve the digital experience for our customers and contribute to keeping the community safe.

Recent enhancements, including the introduction of online and automated renewal notifications delivered via email and SMS, have reduced the need for physical forms, saving customers valuable time and effort.

From this week, Permits to Acquire (PTA) firearms can now also be issued and managed digitally, allowing customers to conveniently access PTAs through their Gun Safe Customer Portal login. These benefits will be further realised with the upcoming release of digital Registration Certificates.

The Firearms Registry is committed to the continued development and release of improved functionality to meet the evolving needs of the NSW community.

In the pipeline, we have an end-to-end customer relationship management solution, enabling more efficient interactions between the Firearms Registry and firearm licence holders, as well as the development of a dedicated

Club & Ranges Portal to facilitate easier communication and enhance annual reporting capabilities.

By embracing digital technology, the Firearms Registry will continue to enhance the efficiency and effectiveness of firearm licensing and registration in NSW by providing a secure and user-friendly experience for all stakeholders and contributing to a safer NSW by ensuring responsible firearm ownership.

As part of our ongoing efforts to keep stakeholders informed, the Firearms Registry will shortly release a new fact sheet that provides detailed information on the latest enhancements to the Gun Safe system. Additionally, customers can find further information on the Firearms Registry [webpages](#).

### About the Firearms Registry:

The Firearms Registry is part of the NSW Police Force and is responsible for administering the Firearms and Prohibited Weapons legislation.

The Firearms Registry offers a range of services, including issuing firearm licenses and permits to individuals, businesses, clubs, and dealers, as well as the registration of firearms and monitoring compliance with the *Firearms Act 1996*, the *Weapons Prohibition Act 1998*, and associated regulations.

**“Gun Safe helps us regulate firearms faster, more thoroughly, and with more accountability. It benefits everyone living in New South Wales.”**

Detective Superintendent Cameron Lindsay  
Commander, NSW Firearms Registry



### Where can I find more information?

The information provided in the FACT Sheet is for general guidance only. Applicants and licensees should familiarise themselves with the Firearms Act 1996 and the associated Regulation, which are available on the NSW Legislation website - [www.legislation.nsw.gov.au](http://www.legislation.nsw.gov.au).

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